

Benjamin Abrams

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PROFESSIONAL SUMMARY

Mission-critical IT and Cybersecurity Executive with 20 years of experience building and leading technology organizations in the life safety industry, where systems do not get to fail. Built and scaled enterprise infrastructure, cybersecurity, cloud governance, and compliance programs through rapid acquisition-driven growth, transforming 24 acquisitions into a unified \$1B enterprise platform.

CORE COMPETENCIES

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|---|------------------------------------|--|
| ▸ M&A IT Integration (24 Acquisitions) | ▸ Cybersecurity Program Ownership | ▸ ISO 27001 / Compliance Governance |
| ▸ Identity Modernization | ▸ Zero Trust Architecture | ▸ SD-WAN / Network Architecture |
| ▸ Cloud Transformation (AWS & Entra ID) | ▸ High Availability Infrastructure | ▸ Threat Detection & Incident Response |
| ▸ IT Org Design & Team Leadership | ▸ SIEM / SOC Operations | ▸ OT/IT Security Convergence |

PROFESSIONAL EXPERIENCE

PAVION CORPORATE

January 2020 – August 2026

Director of IT Infrastructure and Cybersecurity

Owned IT end to end, infrastructure, cybersecurity, and compliance, across 24 acquisitions.

- Split a single generalist IT team into four specialized departments: Cybersecurity, Infrastructure, Systems Operations, and Compliance.
- Designed and established an ISO 27001-certified cybersecurity program from the ground up, managing gap assessments, control design, policy development, audit execution, and ongoing compliance governance.
- Managed an IT operational budget of approximately \$18–20M annually, covering hardware, software licensing, vendor contracts, and cloud infrastructure.
- Orchestrated the end-to-end IT integration of 24 acquired companies, standardizing network architecture, identity platforms, and cybersecurity governance while maintaining uninterrupted day-to-day business operations.
- Federated 19 separate Active Directory forests into a single cloud-native Entra ID tenant, eliminating the organization's on-premises AD footprint and modernizing identity management across acquired entities.
- Architected a nationwide SD-WAN deployment across 80 Palo Alto next-generation firewalls managed centrally through Panorama.
- Built an enterprise-level AWS cloud infrastructure using Control Tower, Transit Gateway, and IAM, giving every acquired company centralized guardrails instead of fragmentation.
- Made the decision to implement a full enterprise security stack, CrowdStrike, Proofpoint, Arctic Wolf, SIEM, IDS/IPS, and Zero Trust access controls, for all merged companies.

AFA PROTECTIVE SYSTEMS

December 2011 – January 2020

IT Director

Ran IT and Central Station infrastructure for a 24/7 life safety operation.

- Built a redundant 24/7 Central Station monitoring platform covering over 60,000 commercial accounts, with zero tolerance for downtime baked into the design.

- Managed three datacenters hosting 150+ Windows servers and administered 15+ Sonicwall firewalls across the business.
- Consolidated four separate identity systems, Active Directory, ADFS, Office 365/Azure AD, and LDAP, into one centralized SSO architecture.
- Rolled out MFA and Zero Trust access controls years before either became a baseline industry requirement.

AI & AUTOMATION EXPERIENCE

- Owns enterprise AI governance across ChatGPT Enterprise, Claude Enterprise, and Microsoft Copilot, including licensing, guardrails, and DLP controls to prevent sensitive data exposure through prompts and outputs.
- Built out a multi-agent AI infrastructure with specialized agents for employees under a parent/child hierarchy, hardened perimeter, and least-privilege access design.
- Worked with Avigilon and Verkada on AI-driven video analytics, contributing to AI image recognition built into NVRs and camera hardware, bridging IT infrastructure and video security.

PROFESSIONAL MEMBERSHIPS

NFPA Cybersecurity Advisory Committee — *Founding Member | 2023–Present*

A standing advisory committee that reports directly to the NFPA Standards Council. The committee's work spans the full breadth of NFPA standards: gap analysis, technical committee advisement on current and emerging threats, and direct input into how those standards address the realities of modern cybersecurity. This includes participating in the standards development and commissioning process itself.

TECHNICAL SKILLS

Security & Compliance: CrowdStrike · Arctic Wolf · Proofpoint · SIEM · IDS/IPS · Zero Trust · ITP/DLP · Vulnerability Management · Incident Response · ISO 27001 · SOC 2

Networking & Telecommunications: Palo Alto · Panorama · SD-WAN · Fortinet · Meraki · Ubiquiti · VPN · VLAN · Layer 3 Routing · DNS Governance · NPS

Cloud, Identity & Workspace: AWS Control Tower · IAM · VPC · Transit Gateway · Lightsail · Cloudfront · Entra ID · ADFS · PKI/AD-CS · SSO · MFA · Intune · SharePoint

IT Leadership & Business Operations: RFP Management · Vendor Management · Budget Oversight · Executive Communication · Disaster Recovery / Business Continuity

EDUCATION & PROFESSIONAL DEVELOPMENT

CUNY Queens College	Bachelor of Science	2004
InfraGard — New York Metro Area Chapter		
AWS Certified Solutions Architect		
Microsoft Certified Networking Professional		
Secure Worker Access Consortium (SWAC)		



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